



## North Carolina Treatment Outcomes and Program Performance System

### **Southeastern**

### **Annual Report on High Management Clients SFY 2003-2004**

#### Southeastern High Management Clients Compared to All Other High Management Clients

##### **Sponsored by**

Community Policy Management Section of the North Carolina Division of Mental Health,  
Developmental Disabilities, and Substance Abuse Services through funding provided in the Substance  
Abuse Prevention and Treatment Block Grant (SAPTBG) from the Center for Substance Abuse  
Treatment (CSAT) of the Substance Abuse and Mental Health Services Administration (SAMHSA).

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##### **Report produced by**

Institute for Community-Based Research  
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# Annual Report on High Management Clients SFY 2003-2004

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Note: A table will not be generated if fewer than 18 clients were assessed during the time period.

**Table 1**  
**NC-TOPPS Assessments Completed**  
**High Management Clients SFY 2003 - 2004**

|  | Southeastern | All Other High Management Clients | Total for High Management Clients | <i>Difference from Other High Management Clients</i> |
|--|--------------|-----------------------------------|-----------------------------------|--|
| <b>Total Assessments Received July 1, 2003 - June 30, 2004</b> |              |                                   |                                   |  |
| Initial Assessments  | 218          | 1,486                             | 1,704                             |  |
| 3-Month Update Assessments                                     | 114          | 278                               | 392                               |  |
| 6-Month Update Assessments                                     | 66           | 163                               | 229                               |  |
| 12-Month Update Assessments                                    | 28           | 61                                | 89                                |  |
| Other Annual Update Assessments                                | 0            | 16                                | 16                                |  |
| <u>Discharge or Transfer Assessments:</u>                      |              |                                   |                                   |  |
| -Completed Treatment   | 10           | 251                               | 261                               |  |
| -Transferred to another program                                | 11           | 50                                | 61                                |  |
| -Treatment non-completion(a)                                   | 158          | 437                               | 595                               |  |
| <b>Update Assessments with In-Person Interviews</b>            |              |                                   |                                   |  |
| 3-Month Update Assessments                                     | 42           | 107                               | 149                               |  |
| 6-Month Update Assessments                                     | 25           | 63                                | 88                                |  |
| 12-Month Update Assessments                                    | 17           | 38                                | 55                                |  |
| Other Annual Update Assessments                                | 0            | 11                                | 11                                |  |
| <u>Discharge or Transfer Assessments:</u>                      |              |                                   |                                   |  |
| -Completed Treatment   | 6            | 162                               | 168                               |  |
| -Transferred to another program                                | 4            | 6                                 | 10                                |  |
| -Treatment non-completion(a)                                   | 6            | 23                                | 29                                |  |
| <b>Percent of Update Assessments with In-Person Interviews</b> |              |                                   |                                   |  |
| 3-Month Update Assessments                                     | 36.8%        | 38.5%                             | 38.0%                             | -1.6%  |
| 6-Month Update Assessments                                     | 37.9%        | 38.7%                             | 38.4%                             | -0.8%  |
| 12-Month Update Assessments                                    | 60.7%        | 62.3%                             | 61.8%                             | -1.6%  |
| Other Annual Update Assessments                                | N/A          | 68.8%                             | 68.8%                             |  |
| <u>Discharge or Transfer Assessments:</u>                      |              |                                   |                                   |  |
| -Completed Treatment   | 60.0%        | 64.5%                             | 64.4%                             | -4.5%  |
| -Transferred to another program                                | 36.4%        | 12.0%                             | 16.4%                             | 24.4%  |
| -Treatment non-completion(a)                                   | 3.8%         | 5.3%                              | 4.9%                              | -1.5%  |
| <b>Initial Assessments Dated prior to October 2003**</b>       |              |                                   |                                   |  |
| Number Received  | 40           | 468                               | 508                               |  |
| Number with 3-Month Assessment                                 | 20           | 73                                | 93                                |  |
| Number with Discharge Assessment                               | 25           | 176                               | 201                               |  |
| Number with 3-Month or Discharge Assessment (b)                | 36           | 228                               | 264                               |  |
| Percent with 3-Month or Discharge Assessment                   | 90.0%        | 48.7%                             | 52.0%                             | 41.3%  |

<sup>(a)</sup> Includes those who did not return as scheduled, discharged at program initiative, refused treatment, incarcerated, institutionalized, or died.

\*\* The purpose of this section is to show whether NC-TOPPS procedures for forms submission are being followed. Initial Assessment forms dated before October 2003 are matched to Update Assessment records received before July 2004, which allows an extra 4 month window for forms to come in. An Update Assessment (3-Month or a Discharge) should have been received and processed on all (100%) of these cases.

<sup>(b)</sup> It is possible that both a 3-month and a Discharge Update Assessment were received.

**Table 2**  
**Characteristics of Clients at Initial Assessment**  
**High Management Clients SFY 2003 - 2004**

| Number of Assessments                      | Initial Assessments     |   |   | <i>Difference<br/>from other<br/>High<br/>Management<br/>Clients</i> |
|--|-------------------------|---|---|--|
|  | Southeastern<br>(n=218) | All Other<br>High Manage-<br>ment Clients<br>(n=1486) | Total for<br>High Manage-<br>ment Clients<br>(n=1704) |  |
| <b>Gender</b>                              |                         |   |   |  |
| Male                                       | 50.2%                   | 54.5%   | 54.0%   | -4.3%  |
| Female                                     | 49.8%                   | 45.5%   | 46.0%   | 4.3%   |
| <b>Race/Ethnicity</b>                      |                         |   |   |  |
| Alaskan                                    | 0.0%                    | 0.0%  | 0.0%  | 0.0%   |
| American Indian                            | 1.8%                    | 2.8%  | 2.7%  | -1.0%  |
| Asian                                      | 0.5%                    | 0.1%  | 0.2%  | 0.3%   |
| African American/Black                     | 18.8%                   | 44.3%   | 41.0%   | -25.5%   |
| Multiracial                                | 1.4%                    | 0.5%  | 0.6%  | 0.9%   |
| White/Caucasian                            | 77.1%                   | 51.4%   | 54.7%   | 25.7%  |
| Other                                      | 0.5%                    | 0.7%  | 0.7%  | -0.2%  |
| <b>Hispanic, Latino, or Spanish origin</b> |                         |   |   |  |
| Percent responding yes                     | 1.4%                    | 1.7%  | 1.6%  | -0.3%  |
| <b>Client Age</b>                          |                         |   |   |  |
| Under 18                                   | 0.0%                    | 0.2%  | 0.2%  | -0.2%  |
| 18 to 20                                   | 1.8%                    | 1.9%  | 1.9%  | -0.1%  |
| 21 to 30                                   | 19.3%                   | 22.6%   | 22.2%   | -3.4%  |
| 31 to 40                                   | 29.4%                   | 37.6%   | 36.5%   | -8.2%  |
| 41 to 50                                   | 41.7%                   | 30.4%   | 31.8%   | 11.4%  |
| 51 to 60                                   | 7.3%                    | 6.1%  | 6.3%  | 1.2%   |
| 61 & over                                  | 0.5%                    | 1.2%  | 1.1%  | -0.8%  |
| <b>Marital Status</b>                      |                         |   |   |  |
| Never married                              | 36.4%                   | 42.5%   | 41.7%   | -6.1%  |
| Married or living as married               | 11.5%                   | 16.4%   | 15.7%   | -4.9%  |
| Divorced/widowed/separated                 | 52.1%                   | 41.1%   | 42.5%   | 11.0%  |
| <b>Highest Educational Achievement</b>     |                         |   |   |  |
| Grade or middle school                     | 5.5%                    | 6.5%  | 6.4%  | -1.0%  |
| HS, no diploma                             | 17.9%                   | 29.7%   | 28.2%   | -11.8%   |
| HS diploma/GED                             | 28.9%                   | 38.4%   | 37.1%   | -9.5%  |
| Some college or higher                     | 47.7%                   | 25.4%   | 28.3%   | 22.3%  |
| <b>Health Insurance*</b>                   |                         |   |   |  |
| None                                       | 73.9%                   | 62.4%   | 63.8%   | 11.5%  |
| Private insurance                          | 1.8%                    | 6.3%  | 5.7%  | -4.4%  |
| CHAMPUS/CHAMPVA                            | 0.0%                    | 0.1%  | 0.1%  | -0.1%  |
| Health Choice                              | 0.0%                    | 0.0%  | 0.0%  | 0.0%   |
| Medicaid                                   | 19.3%                   | 27.9%   | 26.8%   | -8.7%  |
| Medicare                                   | 10.1%                   | 5.3%  | 5.9%  | 4.8%   |
| Other                                      | 0.9%                    | 1.0%  | 1.0%  | -0.1%  |

\* Health insurance is a 'mark all that apply' question so percentages may sum to more than 100%

**Table 3**  
**Substance Use at Initial Assessment**  
**High Management Clients SFY 2003 - 2004**

| Number of Assessments                            | Initial Assessments     |   |   |   |
|--|-------------------------|---|---|---|
|  | Southeastern<br>(n=218) | All Other High<br>Management<br>Clients<br>(n=1486) | All High<br>Management<br>Clients<br>(n=1704) | from Other<br>High<br>Management<br>Clients |
| <b>Primary Drug Problem</b>                      |                         |   |   |   |
| Alcohol  | 55.3%                   | 40.0%   | 42.0%   | 15.3%                                       |
| Marijuana/Hashish                                | 5.1%                    | 8.0%  | 7.6%  | -3.0%                                       |
| Cocaine/Crack                                    | 24.4%                   | 40.7%   | 38.5%   | -16.2%                                      |
| Heroin   | 6.9%                    | 4.5%  | 4.8%  | 2.4%  |
| Other Opiate/Opioids                             | 5.5%                    | 5.3%  | 5.3%  | 0.2%  |
| Other Drug                                       | 2.8%                    | 1.6%  | 1.8%  | 1.2%  |
| <b>Self-Report Substance Use, past 12 Months</b> |                         |   |   |   |
| Tobacco use                                      | 87.2%                   | 81.0%   | 81.8%   | 6.1%  |
| Heavy alcohol use                                | 73.9%                   | 62.8%   | 64.2%   | 11.1%                                       |
| Alcohol use (heavy or less than heavy)           | 83.9%                   | 80.7%   | 81.1%   | 3.2%  |
| Marijuana use                                    | 51.8%                   | 47.2%   | 47.8%   | 4.7%  |
| Cocaine use                                      | 53.2%                   | 67.4%   | 65.6%   | -14.2%                                      |
| Heroin use                                       | 12.4%                   | 6.5%  | 7.2%  | 5.9%  |
| Opiate use                                       | 18.3%                   | 13.9%   | 14.5%   | 4.5%  |
| Heroin, opiate, cocaine, or marijuana use        | 75.7%                   | 82.2%   | 81.4%   | -6.5%                                       |
| <b>Self-Report Substance Use, past 3 Months</b>  |                         |   |   |   |
| Tobacco use                                      | 82.1%                   | 77.7%   | 78.3%   | 4.4%  |
| Heavy alcohol use                                | 63.3%                   | 54.1%   | 55.3%   | 9.2%  |
| Alcohol use (heavy or less than heavy)           | 71.6%                   | 69.4%   | 69.7%   | 2.2%  |
| Marijuana use                                    | 39.9%                   | 38.5%   | 38.7%   | 1.4%  |
| Cocaine use                                      | 43.1%                   | 57.9%   | 56.0%   | -14.7%                                      |
| Heroin use                                       | 10.1%                   | 5.2%  | 5.8%  | 4.9%  |
| Opiate use                                       | 10.1%                   | 11.7%   | 11.5%   | -1.6%                                       |
| Heroin, opiate, cocaine, or marijuana use        | 60.6%                   | 73.3%   | 71.7%   | -12.8%                                      |
| <b>Injection drug use, ever</b>                  |                         |   |   |   |
| Injection drug use                               | 28.9%                   | 18.9%   | 20.2%   | 10.0%                                       |

**Table 4**  
**Behaviors at Initial Assessment**  
**High Management Clients SFY 2003 - 2004**

| Number of Assessments                         | Initial Assessments     |   |   |   |
|---|-------------------------|---|---|---|
|   | Southeastern<br>(n=218) | All Other High<br>Management<br>Clients<br>(n=1486) | All High<br>Management<br>Clients<br>(n=1704) | <i>from Other<br/>High<br/>Management<br/>Clients</i> |
| <b>Employment Status, past 3 months</b>       |                         |   |   |   |
| % in labor force*                             | 64.1%                   | 70.2%   | 69.4%   | -6.2%   |
| % Employed full-time of those in labor force  | 23.7%                   | 22.5%   | 22.7%   | 1.2%  |
| % Employed part-time of those in labor force  | 36.7%                   | 19.0%   | 21.1%   | 17.7%   |
| % Unemployed of those in labor force          | 39.6%                   | 58.4%   | 56.2%   | -18.9%  |
| <b>Arrest Status, past 3 months</b>           |                         |   |   |   |
| Arrests, past 3 months                        | 19.4%                   | 22.1%   | 21.8%   | -2.8%   |
| <b>Quality of Life, past year</b>             |                         |   |   |   |
| Fair/poor physical health                     | 61.3%                   | 60.1%   | 60.2%   | 1.2%  |
| Fair/poor psychological health                | 86.7%                   | 74.2%   | 75.8%   | 12.5%   |
| Fair/poor family relationships                | 69.7%                   | 66.8%   | 67.2%   | 2.9%  |
| <b>Health Care Utilization, past 3 months</b> |                         |   |   |   |
| Overnight hospital stays                      | 8.8%                    | 11.0%   | 10.8%   | -2.3%   |
| Visits to an emergency room                   | 35.2%                   | 33.7%   | 33.9%   | 1.5%  |
| Emergency crisis contacts                     | 19.6%                   | 11.9%   | 12.9%   | 7.7%  |
| <b>Suicidal Thoughts, past 3 months</b>       |                         |   |   |   |
| Suicidal thoughts                             | 48.8%                   | 32.1%   | 34.3%   | 16.7%   |
| <b>Social Functioning</b>                     |                         |   |   |   |
| % of cases with GAF score                     | 96.8%                   | 95.6%   | 95.8%   | 1.2%  |
| Average GAF score                             | 48.5                    | 44.5  | 45.0  | 4.0   |
| Median GAF score                              | 50.0                    | 45.0  | 45.0  | 5   |

\* A client who is working or looking for work is in the labor force. If a client is a student, homemaker, permanently disabled, temporarily disabled, institutionalized or incarcerated and not working or looking for work, then they are considered out of the labor force.

**Table 5 - 3**  
**Client Characteristics at 3-Month Assessment**  
**High Management Clients SFY 2003 - 2004**

|   | <b>3-Month Assessments</b> |  |  | <i><b>Difference<br/>from Other<br/>High<br/>Management<br/>Clients</b></i> |
|---|----------------------------|--|--|---|
|   | <b>Southeastern</b>        | <b>High<br/>Management<br/>Clients</b> | <b>All High<br/>Management<br/>Clients</b> |   |
| Number of assessments                       | (n=114)                    | (n=278)                                | (n=392)                                    |   |
| Number responding to client interview items | (n=42)                     | (n=107)                                | (n=149)                                    |   |
| <b>Gender</b>                               |                            |  |  |   |
| Male  | 49.1%                      | 41.4%                                  | 43.6%                                      | 7.7%  |
| Female                                      | 50.9%                      | 58.6%                                  | 56.4%                                      | -7.7%   |
| <b>Client Age at Update</b>                 |                            |  |  |   |
| 18 to 20                                    | 1.4%                       | 3.6%                                   | 3.0%                                       | -2.2%   |
| 21 to 30                                    | 23.3%                      | 30.6%                                  | 28.6%                                      | -7.3%   |
| 31 to 40                                    | 52.1%                      | 49.0%                                  | 49.8%                                      | 3.1%  |
| 41 to 50                                    | 23.3%                      | 16.8%                                  | 18.6%                                      | 6.5%  |
| 51 to 60                                    | 0.0%                       | 0.0%                                   | 0.0%                                       | 0.0%  |
| 61 & over                                   | 0.0%                       | 0.0%                                   | 0.0%                                       | 0.0%  |
| <b>Change in Marital Status**</b>           |                            |  |  |   |
| No change                                   | 94.1%                      | 93.1%                                  | 93.4%                                      | 1.0%  |
| Married or living as married                | 2.0%                       | 2.6%                                   | 2.4%                                       | -0.6%   |
| Divorced/widowed/separated                  | 4.0%                       | 4.3%                                   | 4.2%                                       | -0.4%   |
| <b>Health Insurance<sup>a</sup> **</b>      |                            |  |  |   |
| None  | 71.4%                      | 49.5%                                  | 55.7%                                      | 21.9%   |
| Private insurance                           | 2.4%                       | 8.4%                                   | 6.7%                                       | -6.0%   |
| CHAMPUS/CHAMPVA                             | 0.0%                       | 0.0%                                   | 0.0%                                       | 0.0%  |
| Health Choice                               | 0.0%                       | 0.0%                                   | 0.0%                                       | 0.0%  |
| Medicaid                                    | 16.7%                      | 40.2%                                  | 33.6%                                      | -23.5%  |
| Medicare                                    | 7.1%                       | 2.8%                                   | 4.0%                                       | 4.3%  |
| Other                                       | 2.4%                       | 1.9%                                   | 2.0%                                       | 0.5%  |

a Health insurance is a 'mark all that apply' question so percentages may sum to more than 100%

\*\* Client interview item

Table 6 - 3

Medication, Treatment Sessions, and Services Rendered, 3-Month Assessments  
High Management Clients SFY 2003 - 2004

|  | 3-Month Assessment      |  |  |   |
|--|-------------------------|--|--|---|
|  | Southeastern<br>(n=114) | All Other High<br>Management<br>Clients<br>(n=278) | All High<br>Management<br>Clients<br>(n=392) | Change<br>from Other<br>High<br>Management<br>Clients |
| Number of assessments                      |                         |  |  |   |
| <b>Methadone Dosage**</b>                  |                         |  |  |   |
| Number on methadone maintenance            | 0                       | 30   | 30   |   |
| Average dose in mg                         | 0.0                     | 85.7   | 85.7   | -85.7   |
| Median dose in mg                          | 0                       | 83   | 83   | -83   |
| <b>Group Treatment Sessions</b>            |                         |  |  |   |
| Percent with Scheduled Groups Sessions     | 72.8%                   | 64.7%  | 67.1%  | 8.1%  |
| Average number sessions attended *         | 12.8                    | 11.0   | 11.6   | 1.8   |
| Median number sessions attended *          | 10.0                    | 5.0  | 7.0  | 5   |
| <b>Individual Treatment Sessions</b>       |                         |  |  |   |
| Percent with Scheduled Individual Sessions | 93.9%                   | 73.7%  | 79.6%  | 20.1%   |
| Average number sessions attended *         | 1.8                     | 3.9  | 3.2  | -2.1  |
| Median number sessions attended *          | 1                       | 2  | 2  | -1  |
| <b>HIV/TB/HEP Screening and Referral</b>   |                         |  |  |   |
| % screened                                 | 11.1%                   | 33.2%  | 26.6%  | -22.1%  |
| % referred for treatment                   | 0.9%                    | 4.5%   | 3.4%   | -3.6%   |
| <b>Types of Services Rendered</b>          |                         |  |  |   |
| Outpatient detox                           | 0.9%                    | 1.1%   | 1.0%   | -0.2%   |
| Opioid detox therapy                       | 0.0%                    | 1.4%   | 1.0%   | -1.4%   |
| Opioid maintenance therapy                 | 0.9%                    | 12.9%  | 9.4%   | -12.1%  |
| Outpatient counseling                      | 72.8%                   | 68.0%  | 69.4%  | 4.8%  |
| Intensive outpatient                       | 3.5%                    | 16.5%  | 12.8%  | -13.0%  |
| Methadone administrative detox             | 0.0%                    | 0.4%   | 0.3%   | -0.4%   |
| <b>Family Involvement</b>                  |                         |  |  |   |
| Face-to-face contact with family           | 6.3%                    | 14.9%  | 12.4%  | -8.7%   |

**Note:** The time period for items is "since the last assessment" unless otherwise indicated.

\* Of those scheduled for sessions

\*\* Excludes those on detox or administrative detox. This is a change from the FY01-02 report.

**Table 7 - 3**  
**Urinalysis Results and Self-Report Substance Use, 3-Month Assessments**  
**High Management Clients SFY 2003 - 2004**

|   | 3-Month Assessment      |  |  | <i>Difference<br/>from Other<br/>High<br/>Management<br/>Clients</i> |
|---|-------------------------|--|--|--|
|   | Southeastern<br>(n=114) | All Other High<br>Management<br>Clients<br>(n=278) | All High<br>Management<br>Clients<br>(n=392) |  |
| Number of assessments                             |                         |  |  |  |
| Number responding to client interview items       | (n=42)                  | (n=107)  | (n=149)                                      |  |
| <b>Urine Test Results</b>                         |                         |  |  |  |
| # of cases with urine test(s)                     | 44                      | 123  | 167  |  |
| % of cases with urine test(s)                     | 38.6%                   | 44.2%  | 42.6%  | -5.6%  |
| Average number of urine tests (per client tested) | 2.6                     | 3.9  | 3.5  | -1.3   |
| <b>Percent of Clients tested that were:</b>       |                         |  |  |  |
| Positive for any tested substance**               | 20.5%                   | 43.1%  | 37.1%  | -22.6%   |
| Positive for any substance (excluding opiates)    | 6.1%                    | 18.0%  | 14.5%  | -11.8%   |
| Positive for Alcohol                              | 2.3%                    | 5.1%   | 4.3%   | -2.8%  |
| Positive for THC                                  | 7.0%                    | 16.1%  | 13.7%  | -9.1%  |
| Positive for Opiates                              | 9.3%                    | 15.3%  | 13.7%  | -6.0%  |
| Positive for Benzodiazapines                      | 4.7%                    | 12.7%  | 10.6%  | -8.1%  |
| Positive for Cocaine                              | 7.0%                    | 28.8%  | 23.0%  | -21.8%   |
| Positive for Amphetamines                         | 2.3%                    | 0.0%   | 0.6%   | 2.3%   |
| Positive for Barbiturates                         | 0.0%                    | 3.4%   | 2.5%   | -3.4%  |
| <b>Self-Report Substance Use, past month*</b>     |                         |  |  |  |
| Tobacco use                                       | 76.3%                   | 65.1%  | 68.4%  | -65.1%   |
| Heavy alcohol use                                 | 26.0%                   | 20.3%  | 22.0%  | 56.1%  |
| Any alcohol use (heavy or less than heavy)        | 31.0%                   | 30.0%  | 30.3%  | -4.0%  |
| Marijuana use                                     | 9.0%                    | 19.4%  | 16.2%  | 11.6%  |
| Cocaine use                                       | 15.0%                   | 25.6%  | 22.3%  | -16.6%   |
| Heroin use  | 2.0%                    | 3.5%   | 3.1%   | 11.5%  |
| Opiate use  | 5.0%                    | 8.8%   | 7.6%   | -6.8%  |
| Heroin, opiate, cocaine, or marijuana use         | 24.0%                   | 37.0%  | 33.0%  | -32.0%   |
| <b>Injection drug use*</b>                        |                         |  |  |  |
| Injection drug use since last assessment          | 7.3%                    | 2.9%   | 4.1%   | 4.5%   |
| <b>90-Day Abstinence*</b>                         |                         |  |  |  |
| Abstinence from drugs and alcohol 90 days or more | 65.9%                   | 53.8%  | 57.2%  | 12.0%  |

**Note:** The time period for items is "since the last assessment" unless otherwise indicated.

\* Client interview item

\*\* May or may not include a "positive" for opiates

**Table 8 - 3**  
**Client Self-Report Behaviors and Ratings at 3-Month Assessment**  
**High Management Clients SFY 2003 - 2004**

|  | <b>3-Month Assessment</b>       |  |  | <i><b>Difference<br/>from Other<br/>High<br/>Management<br/>Clients</b></i> |
|--|---------------------------------|--|--|---|
|  | <b>Southeastern<br/>(n=114)</b> | <b>All Other High<br/>Management<br/>Clients<br/>(n=278)</b> | <b>All High<br/>Management<br/>Clients<br/>(n=392)</b> |   |
| Number of assessments                              | (n=114)                         | (n=278)  | (n=392)  |   |
| Number responding to client interview items        | (n=42)                          | (n=107)  | (n=149)  |   |
| <b>Employment Status, past month*</b>              |                                 |  |  |   |
| % in labor force                                   | 67.7%                           | 65.4%  | 66.1%  | 2.3%  |
| % Employed full-time of those in labor force       | 25.4%                           | 35.8%  | 32.6%  | -10.4%  |
| % Employed part-time of those in labor force       | 38.8%                           | 17.9%  | 24.3%  | 20.9%   |
| % Unemployed of those in labor force               | 35.8%                           | 46.4%  | 43.1%  | -10.5%  |
| <b>Arrest Status*</b>                              |                                 |  |  |   |
| Any arrests since last assessment                  | 2.6%                            | 2.2%   | 2.3%   | 0.4%  |
| <b>Quality of Life*</b>                            |                                 |  |  |   |
| Poor/fair physical health                          | 17.5%                           | 14.6%  | 15.4%  | 3.0%  |
| Poor/fair psychological health                     | 17.5%                           | 17.2%  | 17.3%  | 0.4%  |
| Poor/fair family relationships                     | 12.3%                           | 14.2%  | 13.6%  | -1.9%   |
| <b>Health Care Utilization*</b>                    |                                 |  |  |   |
| Overnight hospital stays                           | 7.3%                            | 11.3%  | 10.2%  | -4.0%   |
| Visits to an emergency room                        | 14.6%                           | 26.4%  | 23.1%  | -11.8%  |
| Emergency crisis contacts                          | 9.8%                            | 8.5%   | 8.8%   | 1.3%  |
| <b>Suicidal Thoughts*</b>                          |                                 |  |  |   |
| Suicidal thoughts                                  | 16.7%                           | 10.4%  | 10.4%  | 6.3%  |
| <b>Physical Abuse</b>                              |                                 |  |  |   |
| Has been hit, slapped, or physically hurt          | 4.8%                            | 4.7%   | 4.7%   | 0.0%  |
| <b>Participation in Risky Sexual Behaviors</b>     |                                 |  |  |   |
| Had sex without using a condom in risky situations | 7.1%                            | 8.6%   | 8.2%   | -1.4%   |
| <b>Helpfulness of Program Services*</b>            |                                 |  |  |   |
| Very helpful improving quality of life             | 80.5%                           | 70.5%  | 73.3%  | 10.0%   |
| <b>Social Functioning</b>                          |                                 |  |  |   |
| % of Cases with GAF score                          | 94.7%                           | 92.4%  | 93.1%  | 2.3%  |
| Average GAF Score                                  | 48.6                            | 48.5   | 48.6   | 0.1   |
| Median GAF Score                                   | 50.0                            | 50.0   | 50.0   | 0   |

**Note:** The time period for items is "since the last assessment" unless otherwise indicated.

\* Client interview item

**Table 5 - 6**  
**Client Characteristics at 6-Month Assessment**  
**High Management Clients SFY 2003 - 2004**

|   | 6-Month Assessment     |  |  | <i>Difference<br/>from Other<br/>High<br/>Management<br/>Clients</i> |
|---|------------------------|--|--|--|
|   | Southeastern<br>(n=66) | High<br>Management<br>Clients<br>(n=163) | All High<br>Management<br>Clients<br>(n=229) |  |
| Number of assessments                       |                        |  |  |  |
| Number responding to client interview items | (n=25)                 | (n=63)                                   | (n=88)                                       |  |
| <b>Gender</b>                               |                        |  |  |  |
| Male  | 45.5%                  | 35.2%                                    | 38.2%  | 10.3%  |
| Female                                      | 54.5%                  | 64.8%                                    | 61.8%  | -10.3%   |
| <b>Client Age at Update</b>                 |                        |  |  |  |
| 18 to 20                                    | 0.0%                   | 2.8%                                     | 2.0%   | -2.8%  |
| 21 to 30                                    | 20.9%                  | 34.9%                                    | 30.9%  | -13.9%   |
| 31 to 40                                    | 53.5%                  | 48.6%                                    | 50.0%  | 4.9%   |
| 41 to 50                                    | 25.6%                  | 11.9%                                    | 15.8%  | 13.7%  |
| 51 to 60                                    | 0.0%                   | 1.8%                                     | 1.3%   | -1.8%  |
| 61 & over                                   | 0.0%                   | 0.0%                                     | 0.0%   | 0.0%   |
| <b>Change in Marital Status**</b>           |                        |  |  |  |
| No change                                   | 96.2%                  | 92.5%                                    | 93.5%  | 3.7%   |
| Married or living as married                | 0.0%                   | 1.5%                                     | 1.1%   | -1.5%  |
| Divorced/widowed/separated                  | 3.8%                   | 6.0%                                     | 5.4%   | -2.2%  |
| <b>Health Insurance<sup>a</sup> **</b>      |                        |  |  |  |
| None  | 64.0%                  | 54.0%                                    | 56.8%  | 10.0%  |
| Private insurance                           | 0.0%                   | 11.1%                                    | 8.0%   | -11.1%   |
| CHAMPUS/CHAMPVA                             | 0.0%                   | 0.0%                                     | 0.0%   | 0.0%   |
| Health Choice                               | 0.0%                   | 0.0%                                     | 0.0%   | 0.0%   |
| Medicaid                                    | 36.0%                  | 33.3%                                    | 34.1%  | 2.7%   |
| Medicare                                    | 12.0%                  | 6.3%                                     | 8.0%   | 5.7%   |
| Other                                       | 0.0%                   | 0.0%                                     | 0.0%   | 0.0%   |

a Health insurance is a 'mark all that apply' question so percentages may sum to more than 100%

\*\* Client interview item

**Table 6 - 6**  
**Medication, Treatment Sessions, and Services Rendered, 3-Month Assessments**  
**High Management Clients SFY 2003 - 2004**

|  | <b>6-Month Assessment</b> |  |  |  |
|--|---------------------------|--|--|--|
|  | Southeastern<br>(n=114)   | All Other High<br>Management<br>Clients<br>(n=163) | All High<br>Management<br>Clients<br>(n=229) | <i>Change<br/>from Other<br/>High<br/>Management<br/>Clients</i> |
| Number of assessments                      |                           |  |  |  |
| <b>Methadone Dosage**</b>                  |                           |  |  |  |
| Number on methadone maintenance            | 0                         | 25   | 25   |  |
| Average dose in mg                         | 0.0                       | 84.1   | 84.1   | -84.1  |
| Median dose in mg                          | 0                         | 85   | 85   | -85  |
| <b>Group Treatment Sessions</b>            |                           |  |  |  |
| Percent with Scheduled Groups Sessions     | 56.1%                     | 58.9%  | 58.1%  | -2.8%  |
| Average number sessions attended *         | 12.4                      | 8.6  | 9.7  | 3.8  |
| Median number sessions attended *          | 11.0                      | 5.0  | 6.0  | 6  |
| <b>Individual Treatment Sessions</b>       |                           |  |  |  |
| Percent with Scheduled Individual Sessions | 87.9%                     | 74.2%  | 78.2%  | 13.6%  |
| Average number sessions attended *         | 1.9                       | 3.7  | 3.1  | -1.7   |
| Median number sessions attended *          | 2                         | 3  | 2  | -1   |
| <b>HIV/TB/HEP Screening and Referral</b>   |                           |  |  |  |
| % screened                                 | 7.8%                      | 27.5%  | 21.7%  | -19.6%   |
| % referred for treatment                   | 4.7%                      | 4.7%   | 4.7%   | 0.0%   |
| <b>Types of Services Rendered</b>          |                           |  |  |  |
| Outpatient detox                           | 3.0%                      | 1.8%   | 2.2%   | 1.2%   |
| Opioid detox therapy                       | 1.5%                      | 1.8%   | 1.7%   | -0.3%  |
| Opioid maintenance therapy                 | 0.0%                      | 16.6%  | 11.8%  | -16.6%   |
| Outpatient counseling                      | 80.3%                     | 65.0%  | 69.4%  | 15.3%  |
| Intensive outpatient                       | 3.0%                      | 11.7%  | 9.2%   | -8.6%  |
| Methadone administrative detox             | 0.0%                      | 0.6%   | 0.4%   | -0.6%  |
| <b>Family Involvement</b>                  |                           |  |  |  |
| Face-to-face contact with family           | 6.8%                      | 14.9%  | 12.7%  | -8.2%  |

**Note:** The time period for items is "since the last assessment" unless otherwise indicated.

\* Of those scheduled for sessions

\*\* Excludes those on detox or administrative detox. This is a change from the FY01-02 report.

**Table 7 - 6**  
**Urinalysis Results and Self-Report Substance Use, 6-Month Assessments**  
**High Management Clients SFY 2003 - 2004**

|   | <b>6-Month Assessment</b> |  |  | <i><b>Difference<br/>from Other<br/>High<br/>Management<br/>Clients</b></i> |
|---|---------------------------|--|--|---|
|   | <b>Southeastern</b>       | <b>All Other High<br/>Management<br/>Clients</b> | <b>All High<br/>Management<br/>Clients</b> |   |
| Number of assessments                             | (n=66)                    | (n=163)  | (n=229)                                    |   |
| Number responding to client interview items       | (n=25)                    | (n=63)   | (n=88)                                     |   |
| <b>Urine Test Results</b>                         |                           |  |  |   |
| # of cases with urine test(s)                     | 25                        | 65   | 90   |   |
| % of cases with urine test(s)                     | 37.9%                     | 39.9%  | 39.3%                                      | -2.0%   |
| Average number of urine tests (per client tested) | 2.6                       | 5.1  | 4.4  | -2.5  |
| <b>Percent of Clients tested that were:</b>       |                           |  |  |   |
| Positive for any tested substance**               | 24.0%                     | 46.2%  | 40.0%                                      | -22.2%  |
| Positive for any substance (excluding opiates)    | 7.6%                      | 17.2%  | 14.4%                                      | -9.6%   |
| Positive for Alcohol                              | 4.0%                      | 4.7%   | 4.5%                                       | -0.7%   |
| Positive for THC                                  | 8.0%                      | 20.0%  | 16.7%                                      | -12.0%  |
| Positive for Opiates                              | 16.0%                     | 18.8%  | 18.0%                                      | -2.8%   |
| Positive for Benzodiazapines                      | 0.0%                      | 12.5%  | 9.0%                                       | -12.5%  |
| Positive for Cocaine                              | 12.0%                     | 27.7%  | 23.3%                                      | -15.7%  |
| Positive for Amphetamines                         | 0.0%                      | 3.1%   | 2.2%                                       | -3.1%   |
| Positive for Barbiturates                         | 0.0%                      | 1.6%   | 1.1%                                       | -1.6%   |
| <b>Self-Report Substance Use, past month*</b>     |                           |  |  |   |
| Tobacco use                                       | 69.7%                     | 62.6%  | 64.6%                                      | 7.1%  |
| Heavy alcohol use                                 | 20.8%                     | 18.3%  | 19.0%                                      | 2.5%  |
| Any alcohol use (heavy or less than heavy)        | 22.6%                     | 29.4%  | 27.4%                                      | -6.7%   |
| Marijuana use                                     | 11.3%                     | 16.7%  | 15.1%                                      | -5.3%   |
| Cocaine use                                       | 11.3%                     | 25.4%  | 21.2%                                      | -14.1%  |
| Heroin use  | 1.9%                      | 4.8%   | 3.9%                                       | -2.9%   |
| Opiate use  | 3.8%                      | 6.3%   | 5.6%                                       | -2.6%   |
| Heroin, opiate, cocaine, or marijuana use         | 17.0%                     | 37.3%  | 31.3%                                      | -20.3%  |
| <b>Injection drug use*</b>                        |                           |  |  |   |
| Injection drug use since last assessment          | 4.0%                      | 9.7%   | 8.0%                                       | -5.7%   |
| <b>90-Day Abstinence*</b>                         |                           |  |  |   |
| Abstinence from drugs and alcohol 90 days or more | 80.0%                     | 54.1%  | 61.6%                                      | 25.9%   |

**Note:** The time period for items is "since the last assessment" unless otherwise indicated.

\* Client interview item

\*\* May or may not include a "positive" for opiates

**Table 8 - 6**  
**Client Self-Report Behaviors and Ratings at 6-Month Assessment**  
**High Management Clients SFY 2003 - 2004**

|  | <b>6-Month Assessment</b> |  |  | <i><b>Difference<br/>from Other<br/>High<br/>Management<br/>Clients</b></i> |
|--|---------------------------|--|--|---|
|  | <b>Southeastern</b>       | <b>All Other High<br/>Management<br/>Clients</b> | <b>All High<br/>Management<br/>Clients</b> |   |
| Number of assessments                              | (n=66)                    | (n=163)  | (n=229)                                    |   |
| Number responding to client interview items        | (n=25)                    | (n=63)   | (n=88)                                     |   |
| <b>Employment Status, past month*</b>              |                           |  |  |   |
| % in labor force                                   | 64.2%                     | 73.8%  | 71.0%                                      | -9.7%   |
| % Employed full-time of those in labor force       | 14.7%                     | 34.4%  | 29.2%                                      | -19.7%  |
| % Employed part-time of those in labor force       | 50.0%                     | 17.7%  | 26.2%                                      | 32.3%   |
| % Unemployed of those in labor force               | 35.3%                     | 47.9%  | 44.6%                                      | -12.6%  |
| <b>Arrest Status*</b>                              |                           |  |  |   |
| Any arrests since last assessment                  | 3.1%                      | 5.0%   | 4.4%                                       | -1.9%   |
| <b>Quality of Life*</b>                            |                           |  |  |   |
| Poor/fair physical health                          | 18.5%                     | 16.3%  | 16.9%                                      | 2.2%  |
| Poor/fair psychological health                     | 20.0%                     | 19.4%  | 19.6%                                      | 0.6%  |
| Poor/fair family relationships                     | 12.3%                     | 16.3%  | 15.1%                                      | -3.9%   |
| <b>Health Care Utilization*</b>                    |                           |  |  |   |
| Overnight hospital stays                           | 4.0%                      | 8.1%   | 6.9%                                       | -4.1%   |
| Visits to an emergency room                        | 16.0%                     | 32.3%  | 27.6%                                      | -16.3%  |
| Emergency crisis contacts                          | 16.0%                     | 6.5%   | 9.2%                                       | 9.5%  |
| <b>Suicidal Thoughts*</b>                          |                           |  |  |   |
| Suicidal thoughts                                  | 4.0%                      | 14.3%  | 14.3%                                      | -10.3%  |
| <b>Physical Abuse</b>                              |                           |  |  |   |
| Has been hit, slapped, or physically hurt          | 8.0%                      | 9.5%   | 9.1%                                       | -1.5%   |
| <b>Participation in Risky Sexual Behaviors</b>     |                           |  |  |   |
| Had sex without using a condom in risky situations | 4.0%                      | 7.9%   | 6.8%                                       | -3.9%   |
| <b>Helpfulness of Program Services*</b>            |                           |  |  |   |
| Very helpful improving quality of life             | 88.0%                     | 74.6%  | 78.4%                                      | 13.4%   |
| <b>Social Functioning</b>                          |                           |  |  |   |
| % of Cases with GAF score                          | 100.0%                    | 91.4%  | 93.9%                                      | 8.6%  |
| Average GAF Score                                  | 49.1                      | 49.2   | 49.2                                       | 0.0   |
| Median GAF Score                                   | 50.0                      | 50.0   | 50.0                                       | 0   |

**Note:** The time period for items is "since the last assessment" unless otherwise indicated.

\* Client interview item

**Table 5 - 12**  
**Client Characteristics at 12-Month Assessment**  
**High Management Clients SFY 2003 - 2004**

|   | 12-Month Assessment    |   |   | <i>Difference<br/>from Other<br/>High<br/>Management<br/>Clients</i> |
|---|------------------------|---|---|--|
|   | Southeastern<br>(n=28) | High<br>Management<br>Clients<br>(n=61) | All High<br>Management<br>Clients<br>(n=89) |  |
| Number of assessments                       |                        |   |   |  |
| Number responding to client interview items | (n=17)                 | (n=38)                                  | (n=55)                                      |  |
| <b>Gender</b>                               |                        |   |   |  |
| Male  | 42.9%                  | 36.1%                                   | 38.2%                                       | 6.8%   |
| Female                                      | 57.1%                  | 63.9%                                   | 61.8%                                       | -6.8%  |
| <b>Client Age at Update</b>                 |                        |   |   |  |
| 18 to 20                                    | 0.0%                   | 0.0%                                    | 0.0%  | 0.0%   |
| 21 to 30                                    | 16.7%                  | 23.5%                                   | 21.2%                                       | -6.9%  |
| 31 to 40                                    | 50.0%                  | 50.0%                                   | 50.0%                                       | 0.0%   |
| 41 to 50                                    | 33.3%                  | 23.5%                                   | 26.9%                                       | 9.8%   |
| 51 to 60                                    | 0.0%                   | 2.9%                                    | 1.9%  | -2.9%  |
| 61 & over                                   | 0.0%                   | 0.0%                                    | 0.0%  | 0.0%   |
| <b>Change in Marital Status**</b>           |                        |   |   |  |
| No change                                   | 92.0%                  | 84.6%                                   | 87.0%                                       | 7.4%   |
| Married or living as married                | 0.0%                   | 3.8%                                    | 2.6%  | -3.8%  |
| Divorced/widowed/separated                  | 8.0%                   | 11.5%                                   | 10.4%                                       | -3.5%  |
| <b>Health Insurance<sup>a</sup> **</b>      |                        |   |   |  |
| None  | 41.2%                  | 44.7%                                   | 43.6%                                       | -3.6%  |
| Private insurance                           | 11.8%                  | 2.6%                                    | 5.5%  | 9.1%   |
| CHAMPUS/CHAMPVA                             | 0.0%                   | 0.0%                                    | 0.0%  | 0.0%   |
| Health Choice                               | 0.0%                   | 0.0%                                    | 0.0%  | 0.0%   |
| Medicaid                                    | 47.1%                  | 50.0%                                   | 49.1%                                       | -2.9%  |
| Medicare                                    | 17.6%                  | 2.6%                                    | 7.3%  | 15.0%  |
| Other                                       | 0.0%                   | 0.0%                                    | 0.0%  | 0.0%   |

a Health insurance is a 'mark all that apply' question so percentages may sum to more than 100%

\*\* Client interview item

Table 6 - 12

Medication, Treatment Sessions, and Services Rendered, 12-Month Assessments  
High Management Clients SFY 2003 - 2004

|  | 12-Month Assessments   |   |   |   |
|--|------------------------|---|---|---|
|  | Southeastern<br>(n=17) | All Other High<br>Management<br>Clients<br>(n=38) | All High<br>Management<br>Clients<br>(n=55) | Change<br>from Other<br>High<br>Management<br>Clients |
| Number of assessments                      |                        |   |   |   |
| <b>Methadone Dosage**</b>                  |                        |   |   |   |
| Number on methadone maintenance            | 0                      | 10  | 10  |   |
| Average dose in mg                         | 0.0                    | 75.5  | 75.5  | -75.5   |
| Median dose in mg                          | 0                      | 65  | 65  | -65   |
| <b>Group Treatment Sessions</b>            |                        |   |   |   |
| Percent with Scheduled Groups Sessions     | 78.6%                  | 45.9%   | 56.2%                                       | 32.7%   |
| Average number sessions attended *         | 16.3                   | 14.0  | 15.0  | 2.3   |
| Median number sessions attended *          | 13.5                   | 9.5   | 10.0  | 4   |
| <b>Individual Treatment Sessions</b>       |                        |   |   |   |
| Percent with Scheduled Individual Sessions | 89.3%                  | 75.4%   | 79.8%                                       | 13.9%   |
| Average number sessions attended *         | 4.8                    | 6.2   | 5.7   | -1.3  |
| Median number sessions attended *          | 4                      | 4   | 4   | 0   |
| <b>HIV/TB/HEP Screening and Referral</b>   |                        |   |   |   |
| % screened                                 | 25.0%                  | 27.8%   | 26.8%                                       | -2.8%   |
| % referred for treatment                   | 14.8%                  | 10.2%   | 11.8%                                       | 4.6%  |
| <b>Types of Services Rendered</b>          |                        |   |   |   |
| Outpatient detox                           | 0.0%                   | 6.6%  | 4.5%  | -6.6%   |
| Opioid detox therapy                       | 0.0%                   | 9.8%  | 6.7%  | -9.8%   |
| Opioid maintenance therapy                 | 0.0%                   | 24.6%   | 16.9%                                       | -24.6%  |
| Outpatient counseling                      | 89.3%                  | 73.8%   | 78.7%                                       | 15.5%   |
| Intensive outpatient                       | 0.0%                   | 14.8%   | 10.1%                                       | -14.8%  |
| Methadone administrative detox             | 0.0%                   | 0.0%  | 0.0%  | 0.0%  |
| <b>Family Involvement</b>                  |                        |   |   |   |
| Face-to-face contact with family           | 16.7%                  | 13.8%   | 14.6%                                       | 2.9%  |

**Note:** The time period for items is "since the last assessment" unless otherwise indicated.

\* Of those scheduled for sessions

\*\* Excludes those on detox or administrative detox. This is a change from the FY01-02 report.

**Table 7 - 12**  
**Urinalysis Results and Self-Report Substance Use, 12-Month Assessments**  
**High Management Clients SFY 2003 - 2004**

|   | <b>12-Month Assessments</b>                    |  |  | <i><b>Difference<br/>from Other<br/>High<br/>Management<br/>Clients</b></i> |
|---|--|--|--|---|
|   | <b>Southeastern<br/>Management<br/>Clients</b> | <b>All Other High<br/>Management<br/>Clients</b> | <b>All High<br/>Management<br/>Clients</b> |   |
| Number of assessments                             | (n=28)   | (n=61)   | (n=89)                                     |   |
| Number responding to client interview items       | (n=17)   | (n=38)   | (n=55)                                     |   |
| <b>Urine Test Results</b>                         |  |  |  |   |
| # of cases with urine test(s)                     | 18   | 26   | 44   |   |
| % of cases with urine test(s)                     | 64.3%  | 42.6%  | 49.4%                                      | 21.7%   |
| Average number of urine tests (per client tested) | 2.3  | 11.4   | 7.7  | -9.1  |
| <b>Percent of Clients tested that were:</b>       |  |  |  |   |
| Positive for any tested substance**               | 22.2%  | 57.7%  | 43.2%                                      | -35.5%  |
| Positive for any substance (excluding opiates)    | 14.3%  | 21.3%  | 19.1%                                      | -7.0%   |
| Positive for Alcohol                              | 5.6%   | 3.8%   | 4.5%                                       | 1.7%  |
| Positive for THC                                  | 5.6%   | 3.8%   | 4.5%                                       | 1.7%  |
| Positive for Opiates                              | 0.0%   | 23.1%  | 13.6%                                      | -23.1%  |
| Positive for Benzodiazapines                      | 0.0%   | 19.2%  | 11.4%                                      | -19.2%  |
| Positive for Cocaine                              | 11.1%  | 30.8%  | 22.7%                                      | -19.7%  |
| Positive for Amphetamines                         | 0.0%   | 0.0%   | 0.0%                                       | 0.0%  |
| Positive for Barbiturates                         | 0.0%   | 0.0%   | 0.0%                                       | 0.0%  |
| <b>Self-Report Substance Use, past month*</b>     |  |  |  |   |
| Tobacco use                                       | 75.0%  | 60.7%  | 65.2%                                      | 14.3%   |
| Heavy alcohol use                                 | 8.0%   | 32.6%  | 23.9%                                      | -24.6%  |
| Any alcohol use (heavy or less than heavy)        | 16.0%  | 32.6%  | 26.8%                                      | -16.6%  |
| Marijuana use                                     | 8.0%   | 15.2%  | 12.7%                                      | -7.2%   |
| Cocaine use                                       | 8.0%   | 30.4%  | 22.5%                                      | -22.4%  |
| Heroin use  | 0.0%   | 2.2%   | 1.4%                                       | -2.2%   |
| Opiate use  | 4.0%   | 6.5%   | 5.6%                                       | -2.5%   |
| Heroin, opiate, cocaine, or marijuana use         | 16.0%  | 39.1%  | 31.0%                                      | -23.1%  |
| <b>Injection drug use*</b>                        |  |  |  |   |
| Injection drug use since last assessment          | 0.0%   | 2.7%   | 1.9%                                       | -2.7%   |
| <b>90-Day Abstinence*</b>                         |  |  |  |   |
| Abstinence from drugs and alcohol 90 days or more | 70.6%  | 55.6%  | 60.4%                                      | 15.0%   |

**Note:** The time period for items is "since the last assessment" unless otherwise indicated.

\* Client interview item

\*\* May or may not include a "positive" for opiates

**Table 8 - 12**  
**Client Self-Report Behaviors and Ratings at 12-Month Assessment**  
**High Management Clients SFY 2003 - 2004**

|  | 12-Month Assessments   |   |   | <i>Difference<br/>from Other<br/>High<br/>Management<br/>Clients</i> |
|--|------------------------|---|---|--|
|  | Southeastern<br>(n=28) | All Other High<br>Management<br>Clients<br>(n=61) | All High<br>Management<br>Clients<br>(n=89) |  |
| Number of assessments                              |                        |   |   |  |
| Number responding to client interview items        | (n=17)                 | (n=38)  | (n=55)                                      |  |
| <b>Employment Status, past month*</b>              |                        |   |   |  |
| % in labor force                                   | 61.5%                  | 58.8%   | 59.7%                                       | 2.7%   |
| % Employed full-time of those in labor force       | 50.0%                  | 30.0%   | 37.0%                                       | 20.0%  |
| % Employed part-time of those in labor force       | 12.5%                  | 20.0%   | 17.4%                                       | -7.5%  |
| % Unemployed of those in labor force               | 37.5%                  | 50.0%   | 45.7%                                       | -12.5%   |
| <b>Arrest Status*</b>                              |                        |   |   |  |
| Any arrests since last assessment                  | 3.6%                   | 3.4%  | 3.5%  | 0.1%   |
| <b>Quality of Life*</b>                            |                        |   |   |  |
| Poor/fair physical health                          | 17.9%                  | 36.8%   | 30.6%                                       | -19.0%   |
| Poor/fair psychological health                     | 28.6%                  | 42.1%   | 37.6%                                       | -13.5%   |
| Poor/fair family relationships                     | 14.3%                  | 29.8%   | 24.7%                                       | -15.5%   |
| <b>Health Care Utilization*</b>                    |                        |   |   |  |
| Overnight hospital stays                           | 23.5%                  | 21.6%   | 22.2%                                       | 1.9%   |
| Visits to an emergency room                        | 41.2%                  | 36.1%   | 37.7%                                       | 5.1%   |
| Emergency crisis contacts                          | 17.6%                  | 13.9%   | 15.1%                                       | 3.8%   |
| <b>Suicidal Thoughts*</b>                          |                        |   |   |  |
| Suicidal thoughts                                  | 31.3%                  | 20.0%   | 20.0%                                       | 11.3%  |
| <b>Physical Abuse</b>                              |                        |   |   |  |
| Has been hit, slapped, or physically hurt          | 5.9%                   | 13.5%   | 11.1%                                       | -7.6%  |
| <b>Participation in Risky Sexual Behaviors</b>     |                        |   |   |  |
| Had sex without using a condom in risky situations | 0.0%                   | 16.2%   | 11.1%                                       | -16.2%   |
| <b>Helpfulness of Program Services*</b>            |                        |   |   |  |
| Very helpful improving quality of life             | 81.3%                  | 82.9%   | 82.4%                                       | -1.6%  |
| <b>Social Functioning</b>                          |                        |   |   |  |
| % of Cases with GAF score                          | 96.4%                  | 98.4%   | 97.8%                                       | -1.9%  |
| Average GAF Score                                  | 52.8                   | 48.9  | 50.1  | 3.9  |
| Median GAF Score                                   | 50.0                   | 49.5  | 50.0  | 0.5  |

**Note:** The time period for items is "since the last assessment" unless otherwise indicated.

\* Client interview item